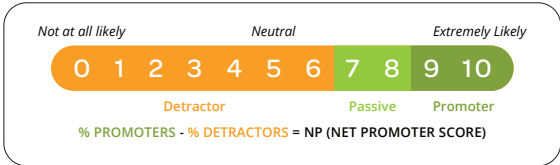


Rave reviews.



We received a Net Promoter Score (NPS) of **74** in 2018 from CaptionCall users, ranking us among the top customer satisfaction scores worldwide. That means CaptionCall can be a powerful extension of your brand—one that you can recommend to your patients with complete confidence.

NPS is a core measurement for customer satisfaction used by two thirds of Fortune 1000 companies. It's based on customer responses to a single survey question: *On a 0 to 10 scale, how likely is it that you would recommend our product/service to a friend or colleague?*



See how some of your favorite brands stack up to CaptionCall.

CaptionCall

2018 Net Promoter Score:

74

NPS	CONSUMER BRAND
77	Toyota
75	Apple AirPods
74	CaptionCall
66	Microsoft Surface Book
62	Trader Joe's
61	Amazon
58	Chick-fil-a
55	Apple iPhone
51	Tiffany
50	Google
50	Disney
48	Average Brand
47	Samsung
45	Costco
39	Mercedes Benz
32	Nike
31	Nordstrom
28	Adobe Creative Suite



Patients love the conversations they have with CaptionCall phones—and they love their red-carpet experience with CaptionCall even more, including free phone delivery and setup, in-home training by a friendly representative, and ongoing customer support.

No wonder more than 12,000 hearing care professionals have recommended CaptionCall to their eligible patients.

Share CaptionCall with all your eligible patients.
CaptionCall.com/provider
877-385-0936



 **CaptionCall**
Life is Calling