



To quote Dr. Stephen R. Covey, “Trust is the highest form of human motivation. It brings out the very best in people. But it takes time and patience.” We believe this is true. That’s why we’re obsessed with earning yours and your patient’s trust. Here are just a few ways that it shows:

- CaptionCall was the only IP CTS Provider to advocate for no-cost equipment for your patients
- We guarantee your patients will receive our famous red-carpet service including complimentary delivery, installation service, in-home training, and ongoing support
- We only hire the best to care for your patients, and all our Trainers/Installers are CaptionCall employees – never contracted labor
- CaptionCall is continually innovating for the best captioning experience possible – both speed and accuracy
- We never stop innovating for the best possible audio experience, and are the only provider to meet the strict Telecommunications Industry Association (TIA) standards for amplification and for hearing aid compatibility
- We offer SilkScroll® - a patented feature that ensures the smoothest, easy-to-read captions

The fact that over 12,000 hearing care professionals have trusted CaptionCall for their patients is indisputable. We will continue to do everything in our power to earn and keep your trust.

Enthusiastically,

The CaptionCall Team