

September 2018



Did you know?



How to check the wireless signal

If the CaptionCall phone is connected to the internet wirelessly, check the phone's Wi-Fi signal indicator. It should be a steady four bars for best performance. Limit the distance between the phone and router to 35' - 70'. If this tip doesn't do the trick, please contact customer support at 877-557-2227 or support@captioncall.com

CaptionCall is the Capital Level Sponsor of the HLAA Walk4Hearing



"CaptionCall is the proud Capital Level sponsor of the HLAA Walk4Hearing. We're excited about HLAA's mission to provide local and national programs and service for the hearing loss community. This includes support, outreach, advocacy, information, funding, scholarships, and much more. It is important for anyone experiencing hearing loss to take action to have their hearing evaluated by a qualified professional and to take advantage of the available technology,

and national programs and service for the hearing loss community. This includes support, outreach, advocacy, information, funding, scholarships, and much more.

It is important for anyone experiencing hearing loss to take action to have their hearing evaluated by a qualified professional and to take advantage of the available technology, including captioned telephones, to keep socially connected for a longer, happier and healthier life. We invite everyone to get involved. It doesn't matter how. You can join a local HLA chapter or participate in a Walk4Hearing event. Maybe just donate. Together we have the power to make an impact on the lives of those with hearing loss."

-Bruce Peterson, VP of Marketing, CaptionCall and Honorary Chair of HLA Walk4Hearing



People are talking.

CaptionCall gives me that bit of independence that I'd been missing. Love it.

-Vanessa S.

Love mine. I have the app on my iPad...it is so grand.

-Lois H.

It's EXCELLENT!!! I love it. Fast service, good customer service and the CaptionCall phone...the best. Thanks!!!

-Delfina P.

What would I do without mine! It has kept me connected with the outside world.

Shirley S.

I have one of these and I like it a lot. The installer was very helpful and made sure that I knew how to work the phone. Would highly recommend it to people like me that are hearing impaired.

-Graig H.



We are "hear" for you.

Captioning service is available 24 hours a day, 7 days a week.

To contact CaptionCall Customer Support...

By phone—Call **1-877-557-2227** or use the "CaptionCall Support" contact on your CaptionCall phone.

By email—

Email support@CaptionCall.com or click on the "Customer Support" button below.

Support hours:

Monday–Friday, 7 a.m. to 8 p.m. MT

Saturday–Sunday, 8 a.m. to 5 p.m. MT

Let us know how much you love CaptionCall or why the phone is important to you at ccmarketing@captioncall.com. You could be featured in a future newsletter!

Tell your friends!

We hope you love CaptionCall enough to recommend us to your friends and family so they can also get more from their telephone conversations. Your friends who have difficulty hearing on the phone can start the process of receiving CaptionCall at www.CaptionCall.com or by calling 1-877-557-2227.

Tell them to use promo code: CCNEWS

CaptionCall Blog Highlights!

Want Some Hearing Loss Facts?

"Hearing loss has been called an invisible disability."

<https://captioncall.com/ccblog/>



Living with hearing loss.

A partnership approach.



What comes to mind when you think of the word disability? The word itself implies you can no longer do something you did before. According to the National Organization on Disability's study 62 percent of employees with disabilities have the "invisible" kind (not apparent). Impairments can be cognitive, developmental, mental, physical, intellectual, or sensory--limiting your movements, senses, and day-to-day life.

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When limits are presented it's easy to become discouraged, angry, depressed, or withdrawn. You may feel alone in dealing with a disability. But are you really? It might surprise you to know that one in four adults have a disability that impacts a major part of their life. Difficulty hearing is just one of the primary types. Why then are people reluctant to get their hearing checked?

You can only benefit from consistent care by a hearing healthcare provider. They will monitor any changes as you age. The partnership approach between you and your hearing healthcare provider can help you face the Hearing Healthcare Journey with greater confidence. Get access to the best solutions for your diagnosis and stay current with the latest options. What if you discarded the word disability from your vocabulary? Look at your journey in a whole new way and take advantage of every avenue to improve your quality of life.

Have a tip about living with hearing loss? Send it to us at ccmarketing@captioncall.com. It could be featured in a future newsletter!