



Did you know?



You can step up for people with hearing loss.

4 ways to get involved in HLAA Walk4Hearing!

1. Walk with us.
2. Make a donation or join a team.
3. Be an alliance (rally your team and fundraise). Every dollar counts.
4. Become a Walk Day Volunteer.

Come walk with us at HLAA Walk4Hearing



CaptionCall is the proud Capital Level sponsor of the HLAA Walk4Hearing. This national walk program reaches out to more than 48 million people with hearing loss, their families, friends, and hearing health professionals to raise awareness about hearing loss, good hearing health, and communication access.

Come walk with us at any of the events around the country. The Walk4Hearing is for everyone regardless of where they are in their hearing journey.

CaptionCall Blog Highlights!

Need Help Spotting Hearing Loss?

"Sometimes it can be hard to know if what you are experiencing is hearing loss or if people around you just aren't speaking clearly."

<https://captioncall.com/ccblog/>



People are talking.

I had a relay phone for 10 years before I got (CaptionCall). We would have to say, "go ahead" for the other person to start talking and I read it on the screen but could not hear any voices...so when the CaptionCall (phone) became available it was a godsend because it's like talking on the phone regularly. Thank you CaptionCall for everything!
-Sheryl S.

I lost my hearing due to a stroke when I was 27. I had to use a TDD for 37 years only the other person either had to have one or go through relay, which most people hated having to go through relay. I love my CaptionCall. (It) gave me the freedom to have any and all calls from anyone! It is wonderful to be able to read what is verbally said in a phone call. I love it! This device is the best product ever made. Thank you CaptionCall!
-K.H.G.

It helps me to capture the words to enjoy life better with understanding my loved ones. I don't have to be annoying to make the other person repeat themselves so many times before they give up.
-Dee B.



We are "hear" for you.

Captioning service is available 24 hours a day, 7 days a week.

To contact CaptionCall Customer Support...

By phone—Call **1-877-557-2227** or use the "CaptionCall Support" contact on your CaptionCall phone.

By email—Email support@CaptionCall.com or click on the "Customer Support" button below.

Support hours:

Monday–Friday, 7 a.m. to 8 p.m. MT

Saturday–Sunday, 8 a.m. to 5 p.m. MT

Let us know how much you love CaptionCall or why the phone is important to you at ccmarketing@captioncall.com. You could be featured in a future newsletter!

Tell your friends!

We hope you love CaptionCall enough to recommend us to your friends and family so they can also get more from their telephone conversations. Your friends who have difficulty hearing on the phone can start the process of receiving CaptionCall at www.CaptionCall.com or by calling 1-877-557-2227.

Tell them to use promo code: CCNEWS

Living with hearing loss.

How to stay safe while driving with hearing loss.



Driving with hearing loss requires preparation for encounters with law enforcement. Police are trained to respond to specific driver actions. For instance, if you are pulled over do not make automatic assumptions and reach into the glove compartment for your registration or get out of the car to talk to the officer. You may find a weapon drawn and pointed at you. A number of common mistakes could get you into trouble very quickly, with life-altering consequences. One customer related their own experience about being stopped by a trooper.

"(I) opened the driver door and he screamed (at me to) stay in the car over and over. I told him (I had a) hearing problem. He calmed down and let me exit and stand closer to him. Later he showed up at my residence with the picture of an ear hearing loop (and) said keep (it) in the car, hold it up to the window, and show to any lawful stop and they would talk so I could hear."

This encounter could have gone another way. Advice? Stay calm. Be prepared to show a "Driver Has Hearing Loss" or "Driver is Deaf" card stating you have hearing loss and may not be able to understand and respond to commands. Clip these cards to both the driver and passenger visors. Open the driver's side window all the way when the officer approaches the car. If it is dark, turn on your car's interior lights. Keep both hands on the steering wheel before the officer approaches and until you've established clear communication, then keep hands visible at all times. Show the officer your visor card (should have instructions on the back stating how to effectively communicate with you). Preparation is key when driving with hearing loss.

Have a tip about living with hearing loss? Send it to us at ccmarketing@captioncall.com. It could be featured in a future newsletter!