

CaptionCall Bluetooth Connectivity Guide



Watch Video ▶

Why use Bluetooth with CaptionCall?

CaptionCall Bluetooth connectivity allows you to customize and enhance your CaptionCall phone audio experience by:

- Using a streamer that connects directly to your hearing aids
- Using your favorite Bluetooth headphones or headset
- Or you can continue to use the phone's handset or speakerphone

Which models of the CaptionCall phone are compatible with Bluetooth?

The new Bluetooth feature works only with the most current model of the CaptionCall phone – the 67TB.

Which listening devices are compatible with CaptionCall and Bluetooth?

The CaptionCall Bluetooth feature uses Bluetooth 4.0 and the "hands free profile" (HFP). The following devices should connect to the CaptionCall phone if they support the hands free profile:

- Hearing aids
- Streamers
- Headphones

Can I pair the CaptionCall phone to my cell phone?

The CaptionCall phone cannot currently pair to your cell phone, even if your cell phone is Bluetooth compatible.

See the reverse side for instructions to pair/connect your device with the CaptionCall phone.

Experience the best in audio and captions with CaptionCall!

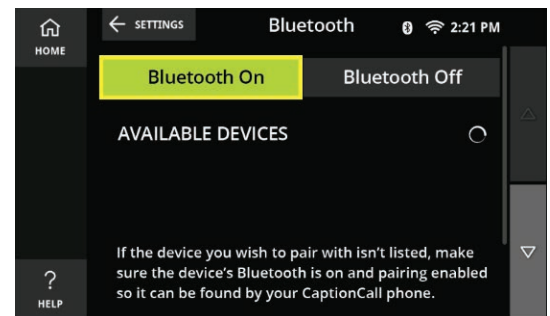


Connecting Your Bluetooth Device with CaptionCall

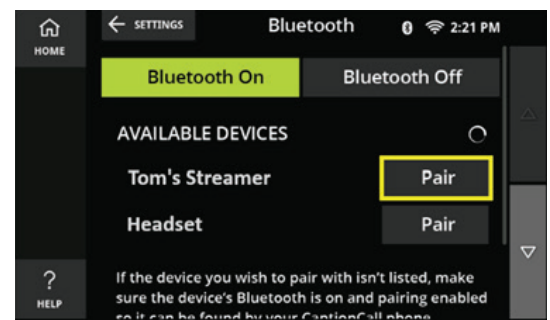
To turn on Bluetooth, press the **Settings** button on the Recent Calls screen of the CaptionCall phone. Then scroll to select Bluetooth.



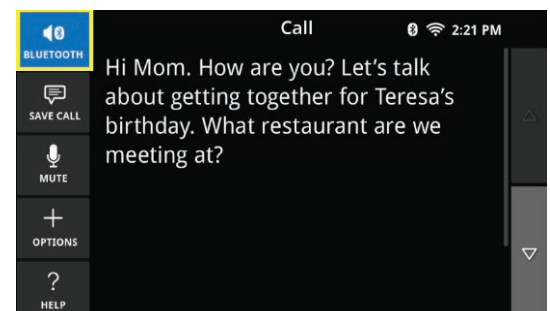
Have your Bluetooth device turned on and in discovery mode. Select the **Bluetooth On** button. The CaptionCall phone will automatically start to search for compatible Bluetooth devices.



If the device is compatible, it will appear in the Available Devices list. Touch the **Pair** button to pair and connect the device. You will see Connected under the device name when the process is complete.



To send call audio to a paired Bluetooth device, touch the new **Bluetooth** button on the in-call screen. Touch the **Bluetooth** button again to send the audio back to the CaptionCall phone.



To hang up a call, you must manually hang up the Bluetooth device, CaptionCall handset or CaptionCall speakerphone. The other party hanging up will not end the call.

Please note: Bluetooth does not support either built-in or standalone answering machine. For voice messages, please use your carrier voicemail.

299-0818

For assistance, contact your local CaptionCall representative or call **1-877-385-0936**.

For more information visit www.captioncall.com/provider.

Watch Video ▶