



You may be eligible to receive a
COMPLIMENTARY PHONE!

Difficulty hearing on the phone?

If you or someone you know has trouble hearing on the phone due to hearing loss, you may be eligible to receive a complimentary CaptionCall[®] phone with free captioning service.

The revolutionary CaptionCall phone displays smooth-scrolling captions of what your callers say on a large, easy-to-read screen while simultaneously providing the most powerful amplification available and superb audio quality. It lets you **hear** and **read** your phone conversations so you won't miss a single word.

How CaptionCall Works

CaptionCall is similar to captioned television, but only available to people with hearing loss. It uses cutting-edge technology to display written, nearly instant captions. Here's how it works:

- 1.** The CaptionCall user hears the caller's voice over a standard phone line.
- 2.** The CaptionCall phone sends the caller's voice to the CaptionCall service via an internet connection.
- 3.** A Captioning Agent quickly converts the caller's words to text using voice-recognition technology.
- 4.** Captions are sent back to the CaptionCall phone display screen.



Caller



CaptionCall User



Captioning Agent

How Can CaptionCall Be Free?

As a provision of the Americans with Disabilities Act, the U.S. federal government established a fund to give individuals with hearing loss access to captioned telephone service at no cost. CaptionCall is an FCC-authorized captioned telephone service provider, and is compensated by the government for providing this service. No costs are passed on to the end users for the CaptionCall phone or service.

Order CaptionCall Today!

To order a complimentary CaptionCall phone with free captioning service, simply ask your hearing-care or healthcare provider to complete and submit a Professional Certification Form on your behalf, acknowledging you have hearing loss and need CaptionCall to use the phone effectively. The form is available through your provider or at captioncall.com. For assistance, call **1-877-557-2227**.



CaptionCall Mobile

The CaptionCall service is also available through a mobile app for iPad.® CaptionCall Mobile lets you make and receive calls from your iPad® anywhere you have an internet or mobile connection. Like the phone, there is also no cost for the mobile app when professional certification is provided. It is available in the Apple App Store to download.



CaptionCall Mobile requires a CaptionCall account, an Apple® iPad® 2 or later, and a Wi-Fi or cellular internet connection.

If you qualify for CaptionCall, you can receive the CaptionCall phone, CaptionCall Mobile or both.

Enjoy Our Red-carpet Service!

- Free delivery and installation
- Free in-home training
- Free ongoing support
- Satisfaction guaranteed

Stay Socially Engaged!

CaptionCall empowers you to communicate more confidently with friends, family and co-workers. With CaptionCall you will enjoy:

- **Familiarity**—CaptionCall works like a regular phone. You dial and answer calls just like you always have.
- **Free service**—Captioning service is funded by the federal government. No new bills or monthly charges.
- **Large text**—7" screen with adjustable text sizes makes it easy to read every word of every call.
- **Location flexibility**—Set up your phone using a wired or wireless internet connection.
- **Speakerphone**—CaptionCall RealSound allows you to use both ears for the ultimate calling experience.
- **English and Spanish captions**—Captions are available in English and Spanish.
- **Customizable audio**—Easily adjust ringer and handset volume and customize frequency amplification.
- **Telecoil loop connection**—For hearing aids with a telecoil option.
- **Saved conversations**—You can choose to save the captioning from conversations for later review.

To get started, all you need is:

- An internet connection
- Professional certification stating that you have a hearing loss that requires captions to use the phone effectively

Ask your hearing-care or healthcare provider to help you order a complimentary CaptionCall phone today! Visit our website at www.captioncall.com.

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