

April 2018

Did you know?

Enjoying clear communication with the CaptionCall phone is like a spring awakening. Never forget a conversation again because you can save a conversation's captions and review them anytime.

With the CaptionCall phone you never have to worry about writing important information down or remembering the details of a special conversation with a friend. Simply save that conversation and know it will be there when you need it.

Start by making a captioned call. Touch the Save Conversation/Save Call button to save the conversation. The button will turn green. This indicates you are saving the conversation. It's that easy!

The conversation will then appear on the Saved Calls screen. For illustrations and step-by-step instructions refer to the CaptionCall User Guide. View the [User Guide](#) or watch this [video tutorial](#) at www.captioncall.com/support



CaptionCall Blog Highlights!

Eddy The Ear: Bears

Eddy The Ear enjoys telling jokes around the campfire.

<https://captioncall.com/ccblog/eddy-the-ear/eddy-the-ear-bears>





People are talking.

My phone gives me more independence. So great to be able to take care of business.

-Mary C

Hats off to you for your work in making this phone a wonderful instrument for us who have hearing loss! I need to thank the one who came to set it up for me!

-Reba H

I have one (CaptionCall phone) and I love it. Please, anyone who has hearing issues should get one. It makes life easy.

-Rama P

If you don't hear well, you owe it to yourself to try this CaptionCall phone—free of charge to you and dealing with such nice people to work with! When you can't hear over the phone even in spite of expensive hearing aids, and you still have dear family and friends, it fills a great need in your life. Do yourself a favor!

-Ellen W



We are "hear" for you.

Captioning service is available 24 hours a day, 7 days a week.

To contact CaptionCall Customer Support...

By phone—Call **1-877-557-2227** or use the "CaptionCall Support" contact on your CaptionCall phone.

By email—Email **support@CaptionCall.com** or click on the "Customer Support" button below.

Support hours:

Monday–Friday, 7 a.m. to 8 p.m. MT Saturday–Sunday, 8 a.m. to 5 p.m. MT

Let us know how much you love CaptionCall or why the phone is important to you at ccmarketing@captioncall.com. You could be featured in a future newsletter!

Tell your friends!

We hope you love CaptionCall enough to recommend us to your friends and family so they can also get more from their telephone conversations. Your friends who have difficulty hearing on the phone can start the process of receiving CaptionCall at www.CaptionCall.com or by calling 1-877-557-2227.

Tell them to use promo code: CCNEWS

Living with hearing loss.

The average person with hearing loss takes up to seven years before addressing it. Why does it take so long? It may not be so clear to the person with hearing loss as it is to others. Don't go by age either--almost 20 percent of people over the age of 12 have some degree of hearing loss.



Look for some key symptoms.

- Trouble understanding certain words
- People sound like they're mumbling
- Others complain the volume is too high on the television or radio
- Speaking loudly
- Not reacting to loud noises
- Using one ear over the other
- Noise at social gatherings is frustrating

Now that you know there is a problem, do not allow fear or embarrassment to keep you from seeking help. It's time to spring into action and take control. Early detection of hearing impairment and intervention matters. Treatment options can include hearing aids, medical intervention, and surgery depending upon the diagnosis.

The consequences of waiting are high. To be clear, your emotional and physical health is at risk. Don't wait too long to have an EAR-piphany! [Watch Eddy the Ear as he talks about seeking a hearing specialist.](#)

Have a tip about living with hearing loss? Send it to us at ccmarketing@captioncall.com. It could be featured in a future newsletter!