

December 2017

Did you know?

There are three qualities of sound—pitch, intensity, and tone.

Pitch: A sound's pitch is determined by its frequency—the higher the frequency, the higher the pitch. Most people can hear frequencies as low as 20 hertz up to 20,000 hertz.

Intensity: The intensity of sound is measured in decibels, but decibels are not uniform units of measurement. An increase in decibels is a multiplication of the original level. Adults can hear 0 decibels up to more than 180 decibels.

Tone: Timbre or tone helps you differentiate types of sounds, e.g., music, dog barking, human voice.

The CaptionCall phone offers Amplification Settings that give you the option to boost the volume of specific frequencies or even customize the best frequencies to boost for your specific hearing loss.

Both decibels and hertz can be adjusted.

You can also choose from a selection of preset levels like low or high frequencies.



The Amplification Settings feature may improve the overall sound and quality of your conversation—you'll want to test and see what is best for you.

To adjust your Amplification Settings, select Settings followed by Amplification. For more information, please see the CaptionCall User Guide on our website at <https://captioncall.com/support/#userGuides>.

CaptionCall Blog Highlights!

Feeling Musical? Make Sure To Protect Your Ears

Think you can get away with playing an instrument without wearing hearing protection? According to recent studies, that may not be the case.





People are talking.

I really like my CaptionCall phone. Just get the form filled out by your ENT or hearing aid person! It was just a couple of days after the form was signed they scheduled to install my new phone! They did my form over the internet via fax to my hearing aid doctor! And the lady out of Richmond could not have been nicer! It is great! Well designed. The volume control is really nice!

Mac

I have used mine for years now and would not live without it. I even told a new neighbor about it and he got one three weeks later and loves it. Folks, these can be a serious life changer for you. Give 'em a call. That's all it takes.

Lawrence

I have one of these. I could not exist without it. It is a lifesaver for me.

Margaret

We are "hear" for you.

Captioning service is available 24 hours a day, 7 days a week.

To contact CaptionCall Customer Support...

By phone—Call **1-877-557-2227** or use the "CaptionCall Support" contact on your CaptionCall phone.

By email—Email **support@CaptionCall.com** or click on the "Customer Support" button below.

Support hours:

Monday–Friday, 7 a.m. to 8 p.m. MT
Saturday–Sunday, 8 a.m. to 5 p.m. MT

Let us know how much you love CaptionCall or why the phone is important to you at

ccmarketing@captioncall.com.

You could be featured in a future newsletter!

Tell your friends!

We hope you love CaptionCall enough to recommend us to your friends and family so they can also get more from their telephone conversations. Your friends who have difficulty hearing on the phone can start the process of receiving CaptionCall at www.CaptionCall.com or by calling 1-877-557-2227.

Tell them to use promo code: CCNEWS

Living with hearing loss.

Preparing for the Holidays – Part II

Preparing for the holidays requires extra planning when you're living with hearing loss or simply protecting your hearing. Whether traveling or staying home there are things to consider.



Staying at Home:

- Holiday treats are abundant and tempting. But if you have diabetes, regular blood sugar monitoring will help manage your disease through the holidays.

"Hearing loss may be an under-recognized complication of diabetes. As diabetes becomes more common, the disease may become a more significant contributor to hearing loss," according to Catherine Cowie, Ph.D., of the National Institute of Diabetes and Digestive and Kidney Diseases.

- Nothing elevates noise like the holidays—music everywhere, busy shopping malls, loud recreational events, etc. Noise is the sound all around us. In the presence of sounds that are too loud, the vibrations get larger, causing fluid motion in the cochlea that can bend the hair cells to the point of breaking. Adjusting the volume whenever possible or wearing ear plugs can prevent damage.