

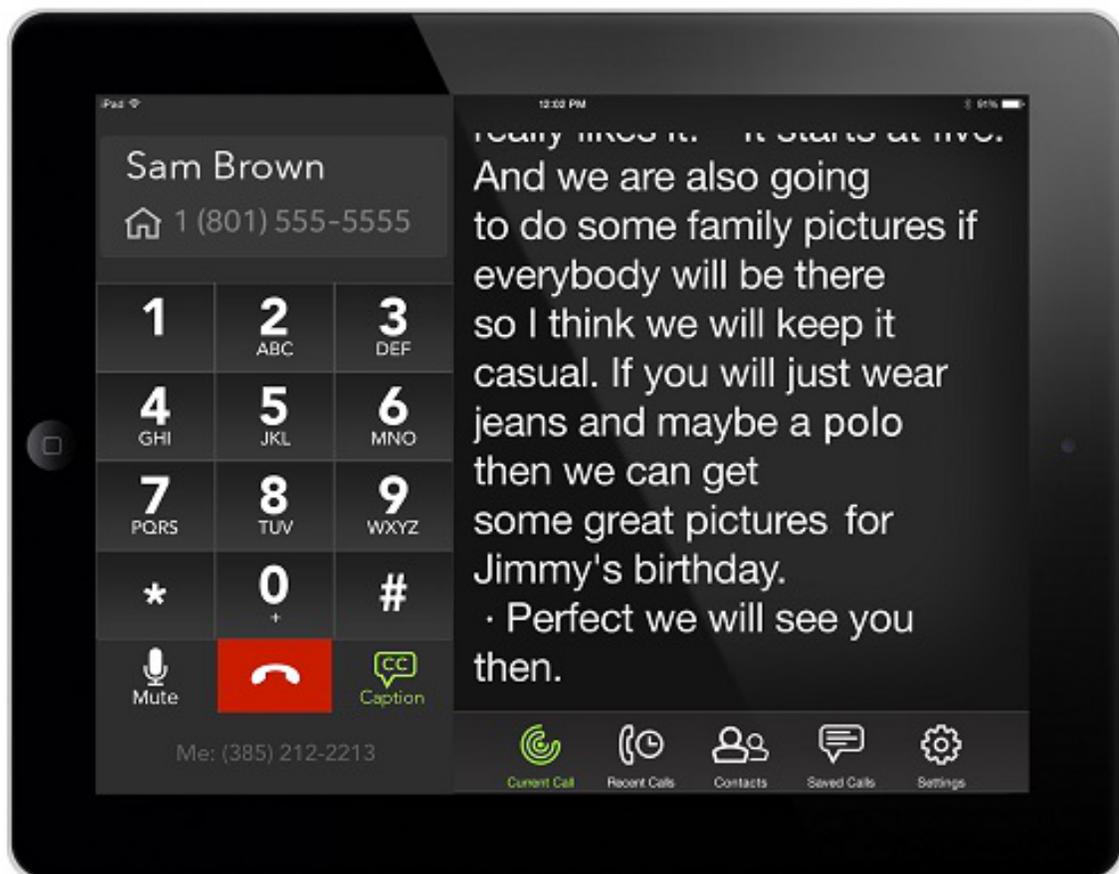
Did you know?

September 2017

CaptionCall has an iPad app, so you can use captions for your calls even when you're away from your CaptionCall phone.

The CaptionCall Mobile app uses its own phone number and gives you more flexibility—on the go, around the house, or at work. Anywhere you have an internet or cellular connection and want captioned calls!

If you have an Apple iPad® 2 or later that you use almost daily, it may be a great solution for you! You can download the CaptionCall Mobile app today, just search the app store for "CaptionCall". To start using the app, sign in using your CaptionCall username and password and you'll receive a CaptionCall Mobile number. Then you're ready to make calls!



We Want Your Stories!

CaptionCall is interested in knowing about your life's most memorable phone calls—with or without CaptionCall! We want to celebrate the telephone's ability to strengthen connections, create memories, and make a difference in people's lives.

Tell us why the phone is important to you. Did you receive a call from a loved one you hadn't talked to in years? Exciting news? Have a conversation that changed your life?

Send your stories to ccmarketing@captioncall.com and you or your story may be featured in a future newsletter or video.

CaptionCall Blog Highlights!

Eddy the Ear: Overcoming Denial

Denial is a common human condition associated with hearing loss. Acknowledging there is a problem is the first important hurdle to overcome. Eddy is back to talk about how his human is moving past denial into action.



We are "hear" for you.

Captioning service is available 24 hours a day, 7 days a week.

To contact CaptionCall Customer Support...

By phone—Call **1-877-557-2227** or use the "CaptionCall Support" contact on your CaptionCall phone.

By email—Email **support@CaptionCall.com** or click on the "Customer Support" button below.

Support hours:

Monday–Friday, 7 a.m. to 8 p.m. MT

Saturday–Sunday, 8 a.m. to 5 p.m. MT



Have a tip about living with hearing loss? Send it to us at ccmarketing@captioncall.com. It could be featured in a future newsletter!



People are talking.

My CaptionCall phone has made a huge difference when I am talking business details over the phone. I can wait a moment and be completely sure of what was said....instead of trying to guess what was said. I am retired for 16 years but I still get phone calls dealing with my insurances, autos, various home improvements, and, of course, talking to my grandchildren.

I am very thankful for this device.

Joe

My CaptionCall telephone is critical and an essential part of my life. My hearing disability is mostly word recognition for which there is no technical fix or assistance. I communicate with others only on a one and one basis mostly by lip reading.

I am 93 years old and live alone which would be impossible without my CaptionCall telephone.

Herbert

I spent two weeks in nursing home following surgery. The bedside phone was useless, too soft. With the assistance of my CaptionCall app on my iPad I was able to keep in touch with family and friends. Loved having the connection and the captions.

Thanks...

Arthur

Tell your friends!

We hope you love CaptionCall enough to recommend us to your friends and family so they can also get more from their telephone conversations. Your friends who have difficulty hearing on the phone can start the process of receiving CaptionCall at www.CaptionCall.com or by calling 1-877-557-2227.

Tell them to use promo code CCNEWS

Living with hearing loss.

There can be a lot of emotions tied to learning to live with hearing loss. Hearing Link developed an excellent article on the process of grieving and accepting hearing loss:

People react in different ways to noticing hearing loss. Some are keen to research information online while others may feel vulnerable, worried or angry. Some people have symptoms like tiredness, headaches, or stress, or become withdrawn. You'll probably have a lot of questions –like what you can do to improve things, and what the future will hold. Some people wonder what's causing their hearing loss and whether they'll have to wear hearing aids. Not to mention how it will affect their family, work and social life.

The good news is that there are lots of practical steps you can take to get a better understanding of what you're going through, and keep doing things that are important to you.

[Learn more here!](#)

Let us know how much you love CaptionCall at ccmarketing@captioncall.com. You could be featured in a future newsletter!