

May 2017

Did you know?

May is Better Hearing Month!

To raise awareness about communication disorders, the National Institute on Deafness and Other Communication Disorders (NIDCD) joins the American Speech-Language-Hearing Association (ASHA) in observing Better Hearing and Speech Month each May.

Approximately 15 percent of American adults, or 37.5 million people, report some degree of hearing loss. Hearing loss can lead to feelings of isolation and a lack of connection with family, friends, and community.

To help address this important public health issue, the NIDCD supports projects including identifying and addressing barriers to hearing health care, assessing new service delivery and screening models, and reducing disparities in access. As of April 2017, the NIDCD supports 18 active research projects on accessible and affordable hearing health care. Above all, the NIDCD encourages those who think they may have hearing loss to seek advice from a health care professional.



We Want Your Stories!

CaptionCall is interested in knowing about your life's most memorable phone calls—with or without CaptionCall! We want to celebrate the telephone's ability to strengthen connections, create memories, and make a difference in people's lives.

Tell us why the phone is important to you. Did you receive a call from a loved one you hadn't talked to in years? Exciting news? Have a conversation that changed your life?

Send your stories to cmarketing@captioncall.com and you or your story may be featured in a future newsletter or video.

CaptionCall Blog Highlights!

Meet Eddy!

CaptionCall is proud to introduce Eddy the Ear – the 'ear-resistible' star of our new video series, Conversations with Eddy the Ear. This series of entertaining short video segments is created to help people be more 'ear-responsible'.





People are talking.

Your customer support team is outstanding and so is your phone. I'm especially happy with your support. It really, really is so outstanding. Thank you so much.

--Michael

I am a smidgen short of 85 years old and to say that I am hard-of-hearing is a gross understatement. My military service began the decline of my hearing. No complaints, however; it went for a good cause. The VA has equipped me with hearing aids for many years and about a year ago or more, with the CaptionCall phone. To say that I like it is an understatement. I do a lot of volunteer work and it does require a lot of telephoning. One thing I do before I start a conversation, is to let the person on the other end of the line know that I'm on a telephone that converts their voice to text on my end and that it takes some time for the text to be completed before I can read it. Therefore, there are going to be some delays in our conversation, so please understand that and... they do! They are appreciative of knowing of my situation and understanding when there is a delay for me to respond.

Thank you very much for CaptionCall. I also like the feature of being able to record my calls as sometimes I miss what is being said and I go back and review what was actually said so that I don't lose any of the information from that conversation. Thank you once again.

Sincerely,
Harold



We are "hear" for you.

Captioning service is available 24 hours a day, 7 days a week.

To contact CaptionCall Customer Support...

By phone—Call **1-877-557-2227** or use the "CaptionCall Support" contact on your CaptionCall phone.

By email—Email **support@CaptionCall.com** or click on the "Customer Support" button below.

Support hours:

Monday–Friday, 7 a.m. to 8 p.m. MT
Saturday–Sunday, 8 a.m. to 5 p.m. MT

Let us know how much you love CaptionCall at ccmarketing@captioncall.com. You could be featured in a future newsletter!

Tell your friends!

We hope you love CaptionCall enough to recommend us to your friends and family so they can also get more from their telephone conversations. Your friends who have difficulty hearing on the phone can start the process of receiving CaptionCall at www.CaptionCall.com or by calling 1-877-557-2227.

Tell them to use promo code CCNEWS

Living with hearing loss.

Here are some great healthy aging tips from 'gethealthystayhealthy.com':

- Eat the right foods
- Keep your body moving
- See your doctor regularly
- Get enough sleep
- Stay socially engaged
- Quit smoking
- Stay mentally active

CaptionCall is committed to helping people with hearing loss stay socially engaged for a longer, happier, healthier life.

Have a tip about living with hearing loss? Send it to us at ccmarketing@captioncall.com. It could be featured in a future newsletter!