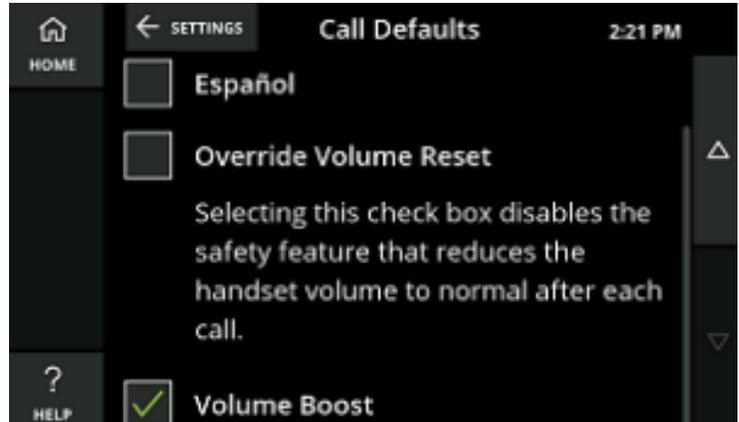


March 2017

Did you know?

Your CaptionCall phone has a special feature, called Volume Boost, to increase the CaptionCall phone volume for those who may need extra amplification.

When in Volume Boost mode, the CaptionCall phone meets the most advanced standard for volume amplification available. CaptionCall is the only captioning telephone to meet this industry standard! To enable Volume Boost, visit the Settings section of your CaptionCall phone, select Call Defaults, and scroll down until you see Volume Boost.



Simply check the box to enable the feature and accept the warning.

You may want to experiment with the feature to decide if you prefer your audio with Volume Boost enabled or without.

We Want Your Stories!

CaptionCall is interested in knowing about your life's most memorable phone calls—with or without CaptionCall! We want to celebrate the telephone's ability to strengthen connections, create memories, and make a difference in people's lives.

Tell us why the phone is important to you. Did you receive a call from a loved one you hadn't talked to in years? Exciting news? Have a conversation that changed your life?

Send your stories to ccmarketing@captioncall.com and you or your story may be featured in a future newsletter or video.

CaptionCall Blog Highlights!

[What Kind of Hearing Loss Do You Have?](#)

Starkey has posted a great infographic explaining the different types of hearing loss. If you have noticed that you have been having trouble hearing things lately, take a moment and visit a hearing health professional.





People are talking.

I love my CaptionCall phone. So easy to use, and I can take care of my business and personnel calls without asking for help. I feel so independent with my phone.

-Mary

I have had this phone for over 7 years. I just love it so much. It has completely changed my life for the better to be able to communicate over the phone now.

-Douglas

I love my CaptionCall phone. Wouldn't be without it!

- Ellen

I love mine. Have had no problems whatsoever. It also comes with a very easy to read manual.

- Norma

Now I know what everyone is saying on the telephone. Wonderful! Don't know how I did without it. Thanks to CaptionCall. I am just so thankful.

-Glenda

Tell your friends!

We hope you love CaptionCall enough to recommend us to your friends and family so they can also get more from their telephone conversations. Your friends who have difficulty hearing on the phone can start the process of receiving CaptionCall at www.CaptionCall.com or by calling 1-877-557-2227. Tell them to use promo code CCNEWS

Living with hearing loss.

March 3 was World Hearing Day! The World Health Organization designates a day to raise awareness and promote ear and hearing care across the world. The theme for the World Hearing Day 2017 was 'Action for hearing loss: make a sound investment'. This aims to draw attention to the economic impact of hearing loss and cost effectiveness of interventions to address it.

Did you know the social isolation and communication difficulties from hearing loss cost society \$573 billion. And that unaddressed hearing loss costs the health care system between 67 and 107 billion dollars annually? Learn more about World Hearing Day [here](#).

We are "hear" for you.

Captioning service is available 24 hours a day, 7 days a week.

To contact CaptionCall Customer Support...

By phone—Call **1-877-557-2227** or use the "CaptionCall Support" contact on your CaptionCall phone.

By email—Email **support@captioncall.com** or click on the "Customer Support" button below.

Support hours:

Monday–Friday, 7 a.m. to 8 p.m. MT Saturday–Sunday, 8 a.m. to 5 p.m. MT

Let us know how much you love CaptionCall at cmarketing@captioncall.com. You could be featured in a future newsletter!

Have a tip about living with hearing loss? Send it to us at cmarketing@captioncall.com. It could be featured in a future newsletter!