

Did you know?

Besides captioning your phone conversations, did you know that you can also caption your answering machine messages and your voicemail?



Press the button with an envelope icon in your Recent Calls list.

Select Caption Voicemail if your messages are provided through your phone company. Pick up your handset and follow the instructions to hear your messages. (Requires first-time setup through Voicemail Settings—see CaptionCall User Guide [here](#).)

Select Caption Answering Machine if you have a physical answering machine. Pick up your handset and hold it next to the speaker on your answering machine, then use the machine's buttons to play your messages.

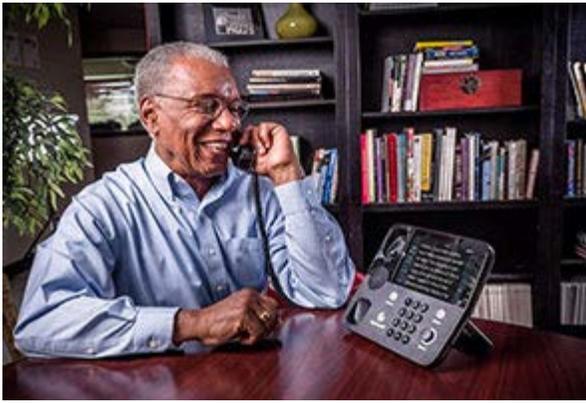
You can also select a default messaging option. When you have a default selected and press the message button, it will automatically proceed with that selection. Select a default in the Menu under Settings > Voicemail Settings.

CaptionCall Blog Highlights!

[Reaching Out Matters!](#)

Sociality is so important to our health and wellbeing, we should make special effort to stay socially connected all year long.





People are talking.

I am 93 and 11/12 years old, let me count the ways I love CaptionCall. It has made my life worth while to live. Thank You,
Don

Everyday life was a struggle for me, and I dreaded trying to understand every time my phone rang. I did not try to keep in touch with a lot of my friends because it was too embarrassing. A burden has been made lighter for me since you gave me this CaptionCall phone. My hearing problem is not one that can be helped by treatment, so this phone is truly a blessing to me. I sincerely thank you.
Allene

Anyone who has hearing problems knows that it is hard to separate and make out certain letter sounds on the phone. Now that I'm a CaptionCall User, it is now very comfortable for me to sit and make calls and take care of business as required. With the easy to read display on the CaptionCall phone, I'm now confident in sitting and talking as I used to be. Thank you, CaptionCall. You're the best.
Michael.



We are "hear" for you.

Captioning service is available 24 hours a day, 7 days a week.

To contact CaptionCall Customer Support...

By phone—Call **1-877-557-2227** or use the "CaptionCall Support" contact on your CaptionCall phone.

By email—Email **support@CaptionCall.com** or click on the "Customer Support" button below.

Support hours:

Monday–Friday, 7 a.m. to 8 p.m. MT
Saturday–Sunday, 8 a.m. to 5 p.m. MT

Tell your friends!

We hope you love CaptionCall enough to recommend us to your friends and family so they can also get more from their telephone conversations. Your friends who have difficulty hearing on the phone can start the process of receiving CaptionCall at www.CaptionCall.com or by calling 1-877-557-2227.

Tell them to use promo code CCNEWS

Living with hearing loss.

These CaptionCall newsletter readers had a few great tips to share!

Get a button and pin it on front of clothes that reads "Please face me when you talk to me I am hard of hearing."

Lilly

Even though I am retired, I still enjoy talking with former workmates about problems, clients we shared etc. I have suggested to them that for easy conversation "flow"...a change in topic will be easier to follow if the topic being introduced is identified. Then I don't miss the beginning of the conversation while I figure out what is being talked about. Helps a lot.

Lily

Have a tip about living with hearing loss? Send it to us at ccmarketing@captioncall.com. It could be featured in a future newsletter!