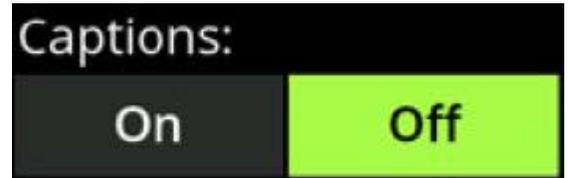


February 2017

Did you know?

You can access some of the CaptionCall phone's settings during a captioned call. To access these settings, touch the Options or Menu button (depending on phone model):

- Captions—Use this option to turn captions on or off during a call.
- Phonebook or Contact (depending on phone model)—Touch the Phonebook or Contacts button to access a keyboard. Select the first letter of a contact's name to bring up their information or the star to pull up your favorites list. This feature can be useful if you want to be able to give the person you are talking to a contact's phone number.
- Settings—With this option, you can adjust the text size of the captions, brightness of your touchscreen, or diagnose a network issue.



Other in-call options include:

- Using the mute button on the left side of the screen to mute your voice while the caller is still heard and captioned
 - Saving the captions from a call for later review
-

CaptionCall Blog Highlights!

How Old Were You When You First Noticed Your Hearing Loss?

The Center for Disease Control recently conducted a survey with some surprising results about hearing loss. It turns out nearly 20 percent of people in their 20s already have some level of hearing loss!



People are talking.

It is the best thing that ever happened to my mother-in-law, Helen. She is 86 years old and still sews for a living. She needed something that was easy and that she could take orders using, without it being too much trouble. I set up her phone, added photos and names and now, all she has to do is answer the calls she wants to and let the others go. She loves it!!!

Bernice

I wish to thank CaptionCall for keeping me independent living in my home at age 93.

I am extremely hearing impaired—live alone—and need to manage all that is necessary to remain independent. The phone is a valuable part of solving problems that arise from time to time. If it weren't for my CaptionCall phone, I would not be able to manage problems that develop.

My life would not be what it is if I did not have a CaptionCall phone.

Thank you, not only for my CaptionCall phone, but also for the kind service provided By CaptionCall when it is occasionally needed.

THANK YOU FOR GIVING ME MY INDEPENDENCE!!!!!!!!!!

Mary



Let us know how much you love CaptionCall at ccmarketing@captioncall.com. You could be featured in a future newsletter!

Have a tip about living with hearing loss? Send it to us at ccmarketing@captioncall.com. It could be featured in a future newsletter!



We are "hear" for you.

Captioning service is available 24 hours a day, 7 days a week.

To contact CaptionCall Customer Support...

By phone—Call **1-877-557-2227** or use the "CaptionCall Support" contact on your CaptionCall phone.

By email—Email **support@CaptionCall.com** or click on the "Customer Support" button below.

Support hours:

Monday–Friday, 7 a.m. to 8 p.m. MT
Saturday–Sunday, 8 a.m. to 5 p.m. MT

Tell your friends!

We hope you love CaptionCall enough to recommend us to your friends and family so they can also get more from their telephone conversations. Your friends who have difficulty hearing on the phone can start the process of receiving CaptionCall at www.CaptionCall.com or by calling 1-877-557-2227.

Tell them to use promo code CCNEWS

Living with hearing loss.

Tax season can lead to an increase in telephone scams targeting seniors and the United States Senate Special Committee on Aging is warning of a new variation of the pernicious IRS impersonation scam.

According to the U.S. Treasury Inspection General for Tax Administration, iTunes and other gift cards are now the primary form of payment demanded by con artists pretending to be IRS agents. Scammers telephone victims, impersonate an IRS agent, and demand payment for allegedly unpaid taxes. The callers frequently threaten victims with arrest, foreclosure, or other adverse legal action. Don't be fooled!

Learn more [here](#).