

Did you know?

August 2017

We love HLA!

We had a bully good time hosting the Get Acquainted Party during this year's Hearing Loss Association of America annual convention. Since the convention was in Salt Lake City, where CaptionCall is headquartered, we pulled out all the stops for a good time. The theme was "Wild West" and attendees were entertained by local cowboys, saloon dancers, and a blue-grass band for the best party this side of the Rio Grande.



If you attended, you might find your photo among some of our favorite shots of the night in our online gallery.



Thanks to everyone who joined us. We're glad you dropped by our home sweet home on the range!

We Want Your Stories!

CaptionCall is interested in knowing about your life's most memorable phone calls—with or without CaptionCall! We want to celebrate the telephone's ability to strengthen connections, create memories, and make a difference in people's lives.

Tell us why the phone is important to you. Did you receive a call from a loved one you hadn't talked to in years? Exciting news? Have a conversation that changed your life?

Send your stories to ccmarketing@captioncall.com and you or your story may be featured in a future newsletter or video.

CaptionCall Blog Highlights!

Adapting to a Hearing Aid

Getting used to using a hearing aid can be difficult? That's why 'Peoplehearingbetter.com' put together this list of 3 very important things to remember when it comes to handling your brand-new hearing device.



We are "hear" for you.

Captioning service is available 24 hours a day, 7 days a week.

To contact CaptionCall Customer Support...

By phone—Call **1-877-557-2227** or use the "CaptionCall Support" contact on your CaptionCall phone.

By email—Email **support@CaptionCall.com** or click on the "Customer Support" button below.

Support hours:

Monday–Friday, 7 a.m. to 8 p.m. MT

Saturday–Sunday, 8 a.m. to 5 p.m. MT



People are talking.

I have a CaptionCall phone and it is a life saver. My children call and when they do it is so very important that I hear what they say. Sometimes it's just an update, sometimes sad news, and sometimes it's good news. I want to get all of it.

The phone takes stress out of my phone life. It is very frustrating to not be able to hear the rest of the world, but having my special phone takes care of that.

I am so grateful for my CaptionCall phone. Thank you so much.

Pat

What a blessing this unit is!! I am 82 and receiving calls is a pleasure, no problems! We can have serious conversations and hear their answers, it's just awesome.

I strongly recommend it to others. Thanks.

Shirley

I love my CaptionCall phone. Just for communication in general. The volume and the words have become so very important. Having profound hearing loss, the CaptionCall phone is so beneficial. Happy to say I have one.

JoAngela

Tell your friends!

We hope you love CaptionCall enough to recommend us to your friends and family so they can also get more from their telephone conversations. Your friends who have difficulty hearing on the phone can start the process of receiving CaptionCall at www.CaptionCall.com or by calling 1-877-557-2227.

Tell them to use promo code CCNEWS

Living with hearing loss.

Good news for young people and hearing loss! Young people continue to listen to loud music on their headphones. But a reassuring new analysis found that hearing impairment rates among teens have dropped since an alarming spike in hearing loss was reported a decade ago.

The improvement is attributed to behavioral changes such as avoiding noise and wearing volume-limiting headphones designed for children but cautioned, "I hope people don't take this as an excuse to say noise-induced hearing loss is not a problem, so we can go back to listening to headphones at full volume."

Let us know how much you love CaptionCall at ccmarketing@captioncall.com. You could be featured in a future newsletter!