

April 2017

## Did you know?

**Are you a Snowbird? Take your CaptionCall phone with you!**

"Snowbird" is a fun term for people who change their location based on the weather. If you love skiing and snow, you might love the winter cold but some people prefer things warmer. Some lucky people even follow the sun and change their home base to a location with a milder winter climate.



April is here and spring is in the air—tulips are starting to bloom, birds are chirping and temperatures are warming up. If you migrate with the seasons, it might be time to move north now that the winter thaw is beginning. This year, be sure to take your CaptionCall phone with you.

We want you to continue to enjoy the confidence CaptionCall provides for using the phone wherever you live. As long as you have an internet and phone connection, you can set up your CaptionCall phone wherever you are.

If you need help setting up your CaptionCall phone in a new location, don't worry. You can visit our website to download the setup guide [here](#) or give our support team a call at 1-877-557-2227. It will be even easier next time when you're ready to fly south for the winter.

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## We Want Your Stories!

CaptionCall is interested in knowing about your life's most memorable phone calls—with or without CaptionCall! We want to celebrate the telephone's ability to strengthen connections, create memories, and make a difference in people's lives.

Tell us why the phone is important to you. Did you receive a call from a loved one you hadn't talked to in years? Exciting news? Have a conversation that changed your life?

Send your stories to [ccmarketing@captioncall.com](mailto:ccmarketing@captioncall.com) and you or your story may be featured in a future newsletter or video.

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# CaptionCall Blog Highlights!

**He finally got his hearing checked!** You may have read an article about my father, his hearing loss, and my plea to him to get his hearing checked. I'm happy to say my dad went to get his hearing checked.



## People are talking.

My ten grandchildren are in ecstasy because I can converse with them logically, instead of saying "excuse me" or responding illogically (hilariously). What boon! --Marylyn

My first move with a CaptionCall phone, was at first a little nerve wracking. I realized how much I depend on those words on the phone, and how much I appreciate this service. I actually gain a great deal of independence being able to communicate with all my loved ones and all of the people that I need to communicate with. My move went quite well with the reinstallation of my CaptionCall phone. Thank you. --JoAngela

I have a neighbor that has a friend (she's in her 90's), very hard of hearing. I was telling her one day about my CaptionCall phone. She remarked that was the best thing since sliced bread. We got on the computer and applied to get her one. She has it now and is just delighted with it. She seems like a whole new person. Thanks for CaptionCall. --George



## We are "hear" for you.

Captioning service is available 24 hours a day, 7 days a week.

To contact CaptionCall Customer Support...

By phone—Call **1-877-557-2227** or use the "CaptionCall Support" contact on your CaptionCall phone.

By email—Email **support@CaptionCall.com** or click on the "Customer Support" button below.

### Support hours:

Monday–Friday, 7 a.m. to 8 p.m. MT  
Saturday–Sunday, 8 a.m. to 5 p.m. MT

**Let us know how much you love CaptionCall at [ccmarketing@captioncall.com](mailto:ccmarketing@captioncall.com). You could be featured in a future newsletter!**

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## Tell your friends!

We hope you love CaptionCall enough to recommend us to your friends and family so they can also get more from their telephone conversations. Your friends who have difficulty hearing on the phone can start the process of receiving CaptionCall at [www.CaptionCall.com](http://www.CaptionCall.com) or by calling 1-877-557-2227.

Tell them to use promo code CCNEWS

## Living with hearing loss.

Hearing loss can make it easy to miss different alerts and alarms. Many companies make visual and tactile devices that are available to provide alerts for the doorbell, smoke alarm, alarm clock, and other devices that produce a sound that may be difficult for people with hearing loss to hear.

Try finding what you need online by searching for hearing loss plus the device you're interested in, for example "hearing loss alarm clock" or "hearing loss door bell".

**Have a tip about living with hearing loss? Send it to us at [ccmarketing@captioncall.com](mailto:ccmarketing@captioncall.com). It could be featured in a future newsletter!**